# VISTA EXPERTISE NETWORK

USER-DRIVEN DEVELOPMENT · CUSTOM IMPLEMENTATION · RESPONSIVE SUPPORT

# A nonprofit network of experts helping the medical community use VISTA

### WHO WE ARE

VISTA Expertise Network is a nonprofit corporation formed to help existing and potential adopters of VISTA—the award-winning, open-source medical software. Leveraging a national network of leading VISTA experts, VISTA Expertise Network provides the advisory services, hands-on execution, and ongoing support needed for successful VISTA deployment.

## WHAT WE DO

By following VISTA best practices, the remarkable potential of this free medical software platform can be fully realized. We meet the pent-up demand for VISTA implementation and support by offering:

	A situation analysis producing a site-specific report with recommendations for improving a VISTA implementation
Readiness Assessment	A feasibility study for new VISTA adopters and new service areas at existing sites
Current	Hands-on upgrade to bring a VISTA system current with versions and patches, with a report that explains the functional changes introduced to the system
	Affordable $24/7/365$ support agreement for existing VISTA sites, including patch support, troubleshooting, and telephone hotline
	Onsite and remote role-based training for adopters, service coordinators, and site-support personnel
	Planning, installation, and configuration for introducing VISTA at additional or new offices, service areas, clinics, or hospitals
	Customized onsite presentation and report detailing the principles, policies, and procedures from the most successful VISTA sites

**VISTA** Core development of VISTA packages following the U.S. Department **DEVELOPMENT** of Veterans Affairs's class-one standards and conventions

## How We're Different

As a nonprofit, VISTA Expertise Network offers below-market rates and a sharp focus on creating self-sustaining, successful VISTA adopters. Our staff is passionate about VISTA and how it improves patient health. Our team's decades of hands-on experience with VISTA principles and best practices gives you a roadmap for success.



### VISTA INSTALLATIONS

U.S. Dept. of Veterans Affairs U.S. Dept. of Defense Medical Centers U.S. Dept. of Health & Human Services U.S. Indian Health Service McCollister Clinic Spring Branch Clinic Alaska Clinic L.B.J. Tropical Medical Center

#### Skills

Engagement Management Project Management Requirements Analysis Installation & Configuration System Customization Software Lifecycle Management Collaborative Software Development Multi-Level, Total Site Support Onsite & Remote Training

#### VISTA EXPERTISE

File Manager Kernel Remote Procedure Call Broker Mail Manager Health Level Seven Scheduling & Patient Management Computerized Patient Record System Laboratory Pharmacy Radiology & Imaging Document Scanning Integrated Billing

### CALL US NOW

for a free 30 minute consult with a VISTA expert: (206) 682-0166 <u>contact@vistaexpertise.net</u> <u>http://www.vistaexpertise.net</u>