

VISTA EXPERTISE NETWORK

USER-DRIVEN DEVELOPMENT · CUSTOM IMPLEMENTATION · RESPONSIVE SUPPORT

A nonprofit network of experts
helping the medical community use VISTA



WHO WE ARE

VISTA Expertise Network is a nonprofit corporation formed to help existing and potential adopters of VISTA—the award-winning, open-source medical software. Leveraging a national network of leading VISTA experts, VISTA Expertise Network provides the advisory services, hands-on execution, and ongoing support needed for successful VISTA deployment.

WHAT WE DO

By following VISTA best practices, the remarkable potential of this free medical software platform can be fully realized. We meet the pent-up demand for VISTA implementation and support by offering:

- REQUIREMENTS ANALYSIS** A situation analysis producing a site-specific report with recommendations for improving a VISTA implementation
- READINESS ASSESSMENT** A feasibility study for new VISTA adopters and new service areas at existing sites
- PATCHING TO CURRENT VERSION** Hands-on upgrade to bring a VISTA system current with versions and patches, with a report that explains the functional changes introduced to the system
- ONGOING SUPPORT** Affordable 24/7/365 support agreement for existing VISTA sites, including patch support, troubleshooting, and telephone hotline
- TRAINING PROGRAMS** Onsite and remote role-based training for adopters, service coordinators, and site-support personnel
- PACKAGE IMPLEMENTATION** Planning, installation, and configuration for introducing VISTA at additional or new offices, service areas, clinics, or hospitals
- BEST PRACTICES** Customized onsite presentation and report detailing the principles, policies, and procedures from the most successful VISTA sites
- VISTA DEVELOPMENT** Core development of VISTA packages following the U.S. Department of Veterans Affairs's class-one standards and conventions

VISTA INSTALLATIONS

U.S. Dept. of Veterans Affairs
U.S. Dept. of Defense Medical Centers
U.S. Dept. of Health & Human Services
U.S. Indian Health Service
McCollister Clinic
Spring Branch Clinic
Alaska Clinic
L.B.J. Tropical Medical Center

SKILLS

Engagement Management
Project Management
Requirements Analysis
Installation & Configuration
System Customization
Software Lifecycle Management
Collaborative Software Development
Multi-Level, Total Site Support
Onsite & Remote Training

VISTA EXPERTISE

File Manager
Kernel
Remote Procedure Call Broker
Mail Manager
Health Level Seven
Scheduling & Patient Management
Computerized Patient Record System
Laboratory
Pharmacy
Radiology & Imaging
Document Scanning
Integrated Billing

HOW WE'RE DIFFERENT

As a nonprofit, VISTA Expertise Network offers below-market rates and a sharp focus on creating self-sustaining, successful VISTA adopters. Our staff is passionate about VISTA and how it improves patient health. Our team's decades of hands-on experience with VISTA principles and best practices gives you a roadmap for success.

CALL US NOW

for a free 30 minute consult with a VISTA expert: (206) 682-0166
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<http://www.vistaexpertise.net>